



Plants are living and require special care. Once we have installed your landscape, you have the responsibility for the continued health and vigor of the planting. For additional information, call us any time! Thanks for choosing Plant-Trans-Plant.

#### IMPORTANT WARRANTY INFORMATION: PLANT MATERIALS GUARANTEE

Plant-Trans-Plant warrants our plant materials to be true to name and size according to accepted industry standards. We sell only the healthiest materials, with hardiness tolerance suitable to this area. If a requested plant has a hardiness zone rating which is less tolerant, we will let you know and a substitute will be recommended; otherwise the plant will be excluded in writing from the guarantee.

Upon completion of your landscaping, you will receive general landscape and watering instructions. Maintaining your new landscape is not difficult. Simply refer to our tips and if you have any questions, please call. Occasionally, plants will not survive the process of transplanting. We'll gladly replace them at no charge.

**Within the following schedule, we guarantee to replace, once, any woody plants installed by Plant-Trans-Plant that fail to grow.**

- One (1) year limited guarantee is provided for all woody plant material.
- Ninety (90) day limited guarantee on perennials and ground cover provided that plants are installed between April 15 and October 15.
- Extended warranty and/or maintenance schedule determined by contract.

We will inspect the project site at time of installation or after job completion. You will be notified of any concerns or visible complications regarding plants or construction materials.

Please notify Plant-Trans-Plant immediately upon observing symptoms of plant decline, including wilting, leaf or needle drop, discoloration of leaves or woody stems, insect infestation, etc. This allows us to quickly determine possible causes of plant stress and recommend solution.

Plant materials, which do not survive and require replacement, will be replaced as they become available and our schedule permits.

#### What is not included in the guarantee:

- Replacement of any plant when the account is past due or has not been paid according to terms.
- Replacement of plants that die as a result of an Act of God or are affected by abnormal and/or extreme weather conditions, such as drought, prolonged subzero temperatures, early and late season severe freezes, floods, damaging winds, etc.
- Replacement of plants that are damaged or die as a result of insect infestation or disease unless covered by a maintenance contract. (If disease or insect infestation is diagnosed, we can apply controls for a reasonable fee.)
- Replacement of plants that are injured or die as a result of improper cultural practices, such as over or under watering, over fertilization, damage from chemical applications, etc.
- Replacement of plants that we planted, by request, in areas which receive a reduced amount of natural rainfall or none at all, or those that are not well suited to our temperature zone or soil conditions. If any of these plants are requested, they will be excluded in writing.
- Annuals, seed and bulbs are excluded from this guarantee due to shallow root systems and susceptibility to moisture and temperature extremes.

*Enjoy your landscaping*